



The Center for Organizational Cultural Competence

NAVIGATING A WORLD OF DIFFERENCES.

Investing in your Social Intelligence

Focus: Social IQ

Length of Session: 90 minutes

Attendance: no limit

AV requirements: N/A

Room set-up: theatre or classroom

Handouts: 3-4 pages for participants

Interest Area: Leadership and Management – Personal Development

Stream: Management/Advanced Practitioner and/or Front-line

Topic Summary:

Carl Albrecht declares that "More people have lost jobs, friends, and mates as a result of social incompetence than for any other reason." He defines Social Intelligence as "the ability to get along well with others and to get them to cooperate with you." This interesting and practical presentation focuses on Social Intelligence - the new essential skill for success in the workplace.

After attending this session, participants will be better able to:

- Define Social Intelligence and understand its value
- Review current Social Intelligence theories
- Leverage their Social Intelligence to increase success in life and in the workplace
- Recognize Social IQ shortfalls
- Adopt techniques for boosting their Social IQ